

MANAGER CONSULTS

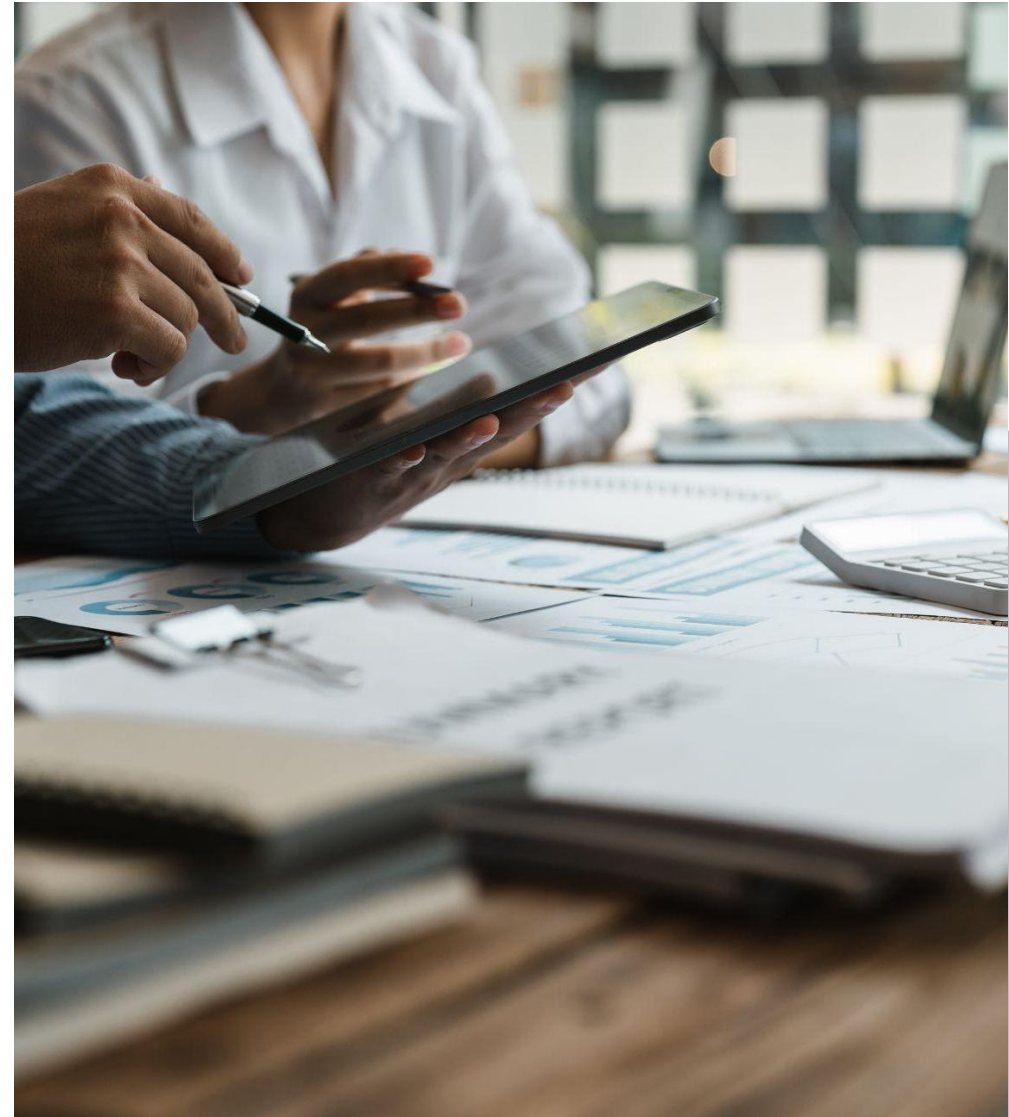
If you need professional advice on a situation that concerns you as a manager, you can contact our professional team at any time.

Examples of situations:

- Conflict and/or harassment in the workplace
- Suspected addiction, declining workplace performance, emergent odd or different behaviour, threats of self-harm or violence, bullying
- Critical incident management
- Planning organizational health activities
- Any situation: "I don't know what to do"

For all **non-urgent** requests : scs@greenshield.ca

For all requests for **immediate support** for leaders : 438-873-5301



Critical Incident Management Services

Our mission is to minimize the psychological impacts of these difficult moments and support employees in returning to normalcy. **Each agency with EAP has 1 case included/year and additional cases are fee-for-service.** Situations that may generate:

- Strong emotional waves
- Disorganization of work teams
- Psychological imbalance after the incident

Examples of Critical Incidents:

- Sudden death at the workplace (accident, suicide, stroke)
- Sudden death of an employee (or family member) outside work due to a serious accident
- Fire, floods, explosion, armed robbery
- Assault (physical, psychological, and/or sexual) at the workplace
- Dismissal/layoff
- Other similar incidents